

# URGENT RESPONSE SERVICE: FREQUENTLY ASKED QUESTIONS



## IS THERE A FEE FOR THIS SERVICE?

There is not a fee for URS.

## MY FAMILY IS NOT ELIGIBLE FOR URS. WHAT ARE MY OPTIONS?

If after screening, you are not eligible for URS, our Access and System Navigation team will help you connect with other services within ROCK, or the Ontario Autism Program.

## WHO IS THE LEAD ORGANIZATION FOR MY AREA?

Visit the OAP Website [here](#) to determine the Lead Organization in your area.

## WHAT HAPPENS WHEN URS IS OVER?

During weeks the last two weeks of service a progress and discharge summary will be completed by the Behaviour Therapist. This will ensure that there is clear information on the progress made up to this point to inform any future treatment. The report is presented and discussed with the family and also shared at the final transition meeting and is provided to the family for use with any future services they may access.

## MY FAMILY IS ACCESSING CORE CLINICAL SERVICES, CAN WE ALSO ACCESS URS?

Yes. You can access URS at the same time as other OAP Services.

## WHAT IS NOT A PART OF URS?

- The URS is **not a Crisis Support/Service**. If, as a result of the screening process, the family is determined to be in crisis the URS Coordinator will help them connect with appropriate crisis services in the community.
- The URS does **not operate on a 24/7 basis**.
- Receiving URS services **does not provide fast-track access to other autism services** within the OAP (including core clinical services) or outside the OAP (such as core mental health services). Families will be referred to other services and will be required to follow their intake protocols and waitlists for service.
- The URS is **not an out-of-home residential service**. While respite services may be part of the URS Plan it will be time-limited and will require the respite provider to participate in the delivery of the intervention plan for the child.
- The URS does **not provide direct funding to families**. URS services are provided by the Lead Agency at no cost the family.